

**In the Specification**

Please insert the following new paragraph immediately preceding the paragraph that begins at page 12, line 1:

Embodiments of the disclosed technology can include a computer-readable medium encoded with a computer program (e.g., computer-readable program code stored on the computer-readable medium), wherein the computer program, when executed in a system (e.g., a voice gateway system), can cause the system to perform certain steps (e.g., operations).